

ROWANS ID SCANNER PRIVACY NOTICE

1 INTRODUCTION

1.1 Parkstock Ltd t/a Rowans (**“we”**, **“us”** or **“our”**) are committed to protecting and respecting your privacy.

1.2 This notice sets out the basis on which we will process any personal data relating to our ID scanners to collect from our customers (**“you”** or **“your”**) or that you provide to us.

1.3 This notice relates specifically to our processing of your personal data using ID scanners. For further details about our policy on the processing of personal data generally, please refer to our privacy notice which is available on our website.

1.4 For the purpose of the General Data Protection Regulation (**“GDPR”**) and Data Protection Act 2018 the data controller is Parkstock Limited t/a Rowans of 10 Stroud Green Road, Finsbury Park, London, N4 2DF.

2 PROCESSING OF YOUR PERSONAL DATA

2.1 The ID scanning machine collects a copy of your Passport, Driving Licence or other photo identification document and checks (i) your age, (ii) whether you are listed on a national database of people who have been banned from a particular venue and (iii) whether you are the subject of any alerts from other venues.

2.2 You are not obliged to allow us to collect such personal data, but it is a condition of entry to the venue. Failure to provide photo identification when requested may result in refused admission.

3 PURPOSE AND EXTENT OF PROCESSING

3.1 The Licensing Act 2003 includes four main objectives which we, as a licence holder, are legally required to promote. These objectives are (i) the prevention of crime and disorder, (ii) public safety, (iii) the prevention of public nuisance and (iv) the protection of children from harm.

Additionally, to prevent crime and disorder, prevent public nuisance and to ensure public safety we may use your information to investigate accidents and enforce local bans. We also may share your information:

3.1.1 with other venues and networks, such as National Pubwatch and Scannet, and

3.1.2 with the police in the event of an incident.

3.2 We do not use automated decision making: all decisions regarding entry to the venue are made at the discretion of the venue management team.

4 LEGAL BASES FOR THE PROCESSING

4.1 The processing of your personal data is necessary (i) to allow us to comply with our legal obligations under the Licensing Act 2003 and (ii) for our legitimate interests in preserving our reputation as a responsible operator and promoting the interests of those participating in the late-night economy more generally.

5 SECURITY AND WHERE WE STORE YOUR PERSONAL DATA

5.1 Your personal data is stored securely on the individual ID scanning machines. Details of customers are shared externally, if applicable. The sharing of information about bans is done for the purpose of preventing or detecting crime and disorder (see paragraph 4 above). The data that is shared is a copy of the identification document (where applicable) and a summary of the reason for the ban. This information is encrypted and kept securely with a cloud service provider based in the UK and can only be accessed by the technical support team and by operators using compatible equipment.

6 HOW LONG WE STORE YOUR PERSONAL DATA

6.1 We will keep your scanned information for 6 months. If you are subject to an alert or further investigation your information may be retained for longer, if required by us or in connection with an investigation or legal proceeding.

7 EXCLUSION POLICY

7.1 From time to time it may be necessary for us to exclude customers from the venue. Whilst the decision to exclude is within our discretion, in doing so we will seek to act fairly and where we share information about exclusions with other venues we will do so in accordance with the requirements of UK GDPR.

7.2 Decisions to exclude will normally be taken by the General Manager at Rowans, the Head of Security or one of their deputies. We aim to ensure that any exclusion is proportionate to the behaviour which has led to that exclusion.

7.3 If you have been banned from Rowans and wish us to review that decision, you should contact the General Manager by emailing: info@rowans.co.uk. Subject to paragraph 8 below, any decision following such a review is final.

8 YOUR RIGHTS

8.1 The UK GDPR gives you the following rights:

8.1.1 The right to be forgotten. You have the right to request from us the erasure of your personal data where: (a) the personal data is no longer necessary in relation to the purposes for which it was collected or processed; (b) you object to the processing provided there are no overriding legitimate grounds for the processing; (c) the personal data has been unlawfully processed; and (d) we are required to erase the personal data in order to comply with the law.

8.1.2 Right to object. You have the right to object to any of our processing. Please let us know if you object to any of our processing, however you could be refused admission.

8.1.3 Right of access. Subject to certain exceptions, you have the right to access personal data we hold about you. Your right of access can be exercised in accordance with the UK GDPR.

9 COMPLAINTS TO THE ICO

If you are dissatisfied with our reasons for the processing of your personal data or how we handle your personal data a complaint can be lodged with the Information Commissioner's Office.

10 CONTACT DETAILS

10.1 Any questions, comments or queries regarding this privacy notice are welcomed and should be addressed to info@rowans.co.uk

Last reviewed: 3 May 2024

ID MAY BE A CONDITION OF YOUR ENTRY / SCANNET IS VOLUNTARY

By allowing us to SCAN NET your ID (scanning and retaining your details) you agree to the following:

- 1) Permission to use your information for marketing; this means that this venue will send you up to NIL mailed invitations to events at this venue
- 2) That we can share your information with other venues should you be banned from this venue or through Pubwatch or The Safer Clubbing at Night Network (SCAN NET)
- 3) That we can share this information with police and local authorities in the event of an incident. If you do not wish to receive marketing information you can be removed from our marketing list any time.

If you would like to be removed, ask a member of the management team or contact us at our address or request at the time of scanning.

The 2003 Licensing Act covers four main principles, one of which is the protection of children. This venue and its staff has a legal obligation to ensure that we do not serve alcohol to anyone under the age of 18 years. Additionally we are required by law to prevent crime and disorder, prevent public nuisance and have an obligation to public safety. To assist us in complying with these legal obligations, we may require you to produce Passport, Driving License, PASS ID or other National Identification, which may be processed through SCAN NET.

SCANNET OPERATING IN THIS VENUE

SCAN NET is a computer system which takes a scanned copy of the identification you present us with, checks your age and whether you are listed on our database of people who have been barred from this venue and alerts created by other venues in the SCAN NET. SCAN NET is used to help us achieve or aim of providing a safe and enjoyable environment for our customers, where only those people who are admitted are of legal age and are unlikely to interrupt other customer's enjoyment.

SCANNET IS VOLUNTARY

You are not obliged to permit us to scan your identification through SCAN NET. By permitting us to scan your ID, we will use your information for the following reasons: your personal safety; a log of customers on our premises, to assist with police and the other local authorities where a request has been made, to create an alert to be shared with other venues should you be barred from this venue and we deem it would benefit the public and staff and to assist in fulfilling any of the four main principles of the 2003 Act for marketing statistics; direct mailing of marketing information relating to this business.

THE SECURITY OF YOUR INFORMATION

We will do our best to keep your information secure and will only use it for the stated purposes for which it was gathered, we will not take your information out of the EU and we will keep your information for only as long as the statute of limitations on personal injuries is set, which will mean a maximum of 3 years, normally your information is reviewed within 6 months of non-activity. You may have access the information we hold on you at any time by making a written request to our data controller. Should you wish to be omitted from marketing you may contact us at any time, by contacting the venue manager or by writing to us at the address detailed below.

HOW TO CONTACT US

Should you have any questions regarding the use of SCAN NET please either contact the Venue manager or contact the DATA CONTROLLER:

COMPANY NAME:

COMPANY ADDRESS:

PARKSTOCK LIMITED TIA ROWANS LEISURE

10 STROUD GREEN ROAD FINCHLEY PARK
LONDON N4 2DF INFO@ROWANS.CO.UK