



Admission Policy

- 1 Entry/Exit searches and the right to search whilst inside the venue/smoking area is a condition of entry. The entry search is mandatory, other searches will be at the discretion of the venue management.
- 2 Anyone found to be in possession of a weapon will be refused entry, banned from the venue and the Police will be called.
- 3 Rowans operates a zero tolerance policy to drugs. Anyone found with illegal drugs will be banned from the venue and reported to the Police. Anyone found to be selling, asking for, or offering drugs will also be banned and reported to the Police.
- 4 Those who appear to be drunk or under the influence of drugs will not be allowed to enter the Centre.
- 5 No liquids or drinks can be brought into the Centre.
- 6 Those displaying a bad attitude will not be allowed to enter the Centre.
- 7 No animals permitted except for guide dogs.
- 8 No sports balls, rollerskates, scooters and bikes can be brought into the Centre. They must be left in the kiosk or secured outside.
- 9 On Friday & Saturday evenings no admission or re-admission is permitted after 12.30 am.
- 10 After 7.00pm on Friday and Saturday evenings, all bags, other than ladies' small handbags must be deposited in our cloakroom.
- 11 After 7.00pm on Friday & Saturday evenings (and at other times if we consider it necessary), all customers are required to present their ID on entry. Strictly no ID, no entry. Your ID will be scanned onto our ID scanning system as a condition of entry. We only accept a valid passport, foreign national ID cards, photocard driving licence or proof of age cards bearing the PASS hologram. We only accept originals, not photocopies.
- 12 Clear face recognition is required at all times for our security scanning system and our CCTV system. Customers with hooded tops must have hoods down at all times in the centre, including the smoking area. Cycle/crash helmets must be removed and left in the front kiosk for safekeeping.

Age Restrictions

- 13 When permitted, under 5's are admitted free.
 - 14 Monday - Friday 10.30am - 6pm - Children under 10 admitted free when accompanied by an adult.
 - 15 Children under 12 are not admitted without an adult, at any time.
 - 16 SUNDAY TO THURSDAY - All persons under 18 must leave the Centre by 10.00 pm
 - 17 FRIDAY AND SATURDAY EVENINGS - Only over 21's admitted after 7.00 pm. Persons aged 18 - 20 can stay until close providing they arrive before 7 p.m. Under 18's must leave by 7.30 p.m.
- SPECIAL EVENTS AND SPECIAL BOOKINGS - On these occasions extra rules and restrictions to children and Under 18's may apply.

Dress Code

- 18 We have the right to refuse entry if clothing is deemed to be inappropriate.
- 19 Hoods must be worn down at all times in the centre, including the smoking area.
- 20 Sleeveless or string vests are not permitted at any time.
- 21 After 7pm on Friday and Saturday evenings tracksuit bottoms are not permitted in the centre.